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To whom it may concern

JON ELLIOT

I had the good fortune to work with Jon during his time as one of the Principle Quality Managers on the Crossrail project.

Our primary task was to adapt the Chartered Quality Institute's programme of courses that were originally intended as a generic offering to develop the skills of the quality professional to a bespoke suite of courses for quality professionals in the construction industry.

This suite of courses consisted of 9 individual courses delivering a total of 14 days of learning for quality professionals. Jon's input into the development of these courses was absolutely crucial to the success of this project; his combined knowledge of the construction industry and of the way quality is managed in the industry enabled the courses to be not only accurately tailored but also to be extremely effective.

The original intention was for this suite of courses to be run once or perhaps twice for quality professionals working for the Contractors engaged on the Crossrail project. However, because of the improved skills and knowledge of delegates on their return to their individual projects it was, in fact, delivered some 7 times resulting in over 80 delegates receiving the training. This has left a lasting legacy for the construction industry, an industry that was woefully short of quality professionals at the start of the Crossrail project.

Jon was also instrumental in promoting these courses to Crossrail contractors and securing the numbers of delegates who attended; all-in-all Jon was an admirable colleague to work with and his 'focus on contribution' an example to his peers.

Yours sincerely

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Formerly Director of Professional Affairs at the Chartered Quality Institute