

Dorset House,
Canterbury Road,
Lyminge,
Kent CT18 8HU
5th December 2019

Re: Jon Elliot – Application to become a Fellow of the CQI

Dear Sir/Madam,

I have known Jon since 2003, and we have worked together on several major infrastructure projects.

That Jon is a consummate Quality Professional is something that I and his peers would have no hesitation in confirming. It is also clearly demonstrated by his current Chartered Membership of the CQI. However, the particular qualities that mark him out as an ideal candidate to be made a Fellow of the Institute go far beyond a simple technical competence.

Jon has always made full use of his senior positions within the Projects to engage in an almost evangelical promotion of the benefits of the implementation of Quality Principles. He regards the need for understanding of these principles to reach every individual engaged on the Contract as vital, and not confined to those physically engaged in on-site activities. To this end, he has always maintained a rolling programme of clinics, demonstrations and poster campaigns covering all aspects of inspection and testing, legislation, Standards and Procedures.

Thanks to his standing within the Industry, Jon is able to call upon a number of experts from Accreditation Bodies and other Organisations to give up their time to deliver presentations on occasions such as World Quality Day, or simply when a need has been identified.

When, in 2013, the Construction Product Regulations became law within the EU, it quickly became clear that none of the Tier 1 Contractors engaged on the Crossrail Project had prepared their teams to meet the requirements of the new legislation. Jon immediately took the lead in meeting with the key Accreditation Bodies to establish the implications of the new requirements, and to put in place a programme of briefings and clinics across the entire Project. This was successful, despite the initial hostility shown by the Contractors at what they saw as the imposition by Crossrail of a 'nice-to-have', rather than the mandatory legal requirement it was.

When the placing on the market of Structural Steel fell under the same legislation in the summer of 2014, Jon was again instrumental in engaging with the likes of Sandberg and suitably accredited fabricators to ensure that the requirements of the new structural welding standard, BS EN 1090, were fully met.

In keeping with his belief in spreading the Quality message as widely as possible, Jon has provided mentoring and guidance for any number of people looking to advance their careers within the field of Quality. This culminated in the establishment of the Crossrail CQI Training Scheme, which allowed a significant number of personnel within the Project to achieve Practitioner or Chartered Membership of the Institute. I myself was a beneficiary of the scheme, achieving Chartered Membership in 2013.

In his dealings with Senior Management, particularly at those times when cost and programme start to overshadow other considerations, Jon is able to provide clear guidance on where the Quality 'red lines' are, while through sheer pragmatism and resourcefulness, providing solutions to meet compliance. As he himself says, 'There is no such thing as being almost compliant'.

In conclusion, given his standing within the industry, and the respect shown by his peers, I believe that in making Jon a Fellow of the CQI, the Institute would gain an exemplary ambassador.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'Chris Glass', with a long horizontal flourish extending to the right.

Christopher Glass MCQI CQP

CQI Membership number: 5041246