

14 March 2014



To Whom It May Concern:

I have known and trusted Jon Elliot since he came under my direct supervision in June 2010 as Quality Manager for the Central Area of the Crossrail project, where he is responsible for managing a team of quality advisors supporting a £2.5b portfolio of tunnelling and stations contracts. His involvement in Crossrail commenced when we were starting procurement of construction contracts so he has had directly influenced the project through specification of quality requirements, review of tender submissions, award of contracts and overseeing construction in the client's team. In my opinion, Jon has emerged as the most trusted and experienced voice within Crossrail's quality organisation. This gravitas is evidenced in an interview that was published in November 2012 in Quality World.

Jon's remarkable CV demonstrates a history that started in 1980. He has worked directly for contractors and in client organisations gaining experience on both sides of the contract spectrum. He has worked on virtually all of the significant rail infrastructure projects in the UK, including the Jubilee Line Extension, Thameslink, CTRL (High Speed 1), the East London Line and Crossrail. He has a broad experience base in many aspects of quality management in civil and commercial construction. Jon exhibits a tempered and thoughtful management style which allows him to work effectively between the client, contractors and supply chain.

Jon is very active with CQI and has taken a leadership role in establishing a training and certification regime with CQI for our contractor's quality professionals. His personal interest in making this initiative effective has been instrumental in its success.

Jon has also been deeply involved in the development of the quality element of Crossrail's performance assurance program, which is the first time a client has implemented a systematic evaluation of contractor performance against the project's requirements. Contractors are evaluated on a four-monthly basis and scored on a scale that starts as basic compliance working towards world-class performance. For the previous three evaluations, the majority of the contractors in Crossrail's Central Area have continued to progress towards world class performance under Jon's leadership and support.

I would be happy to engage Jon Elliot in a senior role within any project or organisation that strives to set new standards for quality in the industry.

Yours sincerely,

A handwritten signature in black ink, appearing to read "W. Tucker", written over a horizontal line.

William T. Tucker
Principal Vice President